

Dear Patient:

Welcome to South Texas Renal Care. Thank you for choosing South Texas Renal Care Group for your care. We strive to provide quality of care with a compassionate health care team. Please remember that we are here to help you and your family every step of the way. Our doctors, medical assistants and staff are dedicated to helping you with the most effective treatments in a caring and compassionate manner. Your health care team will partner with you to develop your individual treatment plan.

Your initial visit is a crucial step in the treatment planning process. During your visit, our doctors will focus their attention on getting to know *you*. They will review your health history, perform an examination, explain your diagnosis and create a treatment plan specific to your needs. We encourage you to bring your caregiver or family member(s) and come prepared with a list of questions for our health care team.

Please fill out the attached forms as completely as possible. Alternatively, you have access to a computer, you can fill out these forms online. Please visit: <u>http://texaskidneycare.com/portal</u>. On your initial visit, we will need you to provide your insurance cards, a photo ID and please bring any medications you are currently taking.

We would like to again welcome you to South Texas Renal Care group.

Downtown 215 N San Saba Street, Ste. 301 San Antonio, Texas 78207 Medical Center 4511 NW Loop 410 San Antonio, Texas 78229 Westover Hills 11212 State Hwy 151, Plaza II, Ste. 105 San Antonio, Texas 78251 Palo Alto 137 Palo Alto Road San Antonio, Texas 78211 Boerne 1595 South Main Street Boerne, Texas 78006 Hondo 205 22<sup>nd</sup> Street Hondo, Texas 78861 Northeast 12315 Judson Rd., Ste. 208 Live Oak, Texas 78233 Lytle 19910 I-35 South, Ste. 102 Lytle, Texas 78052



## **Patient Registration**

Welcome to our office. We are committed to providing the best, most comprehensive care possible. We encourage you to ask questions. Please assist us by providing the following information. All information is confidential and is released only with your consent. Please fill in the blanks below the line.

PATIENT DEMOGRAPHICS							
Patient Name		Date of Birth	Sex	Age	Race		
Parent if Patient is a Minor		Marital Status					
Patient's Social Security Number	Driver	's License Number					
Home Address	City	State	Zip				
Mailing Address if Different	City	State	Zip				
Home Telephone Number	Work Telephor	ne Number	Ce	II Phone Numb	er		
Email Address:							
Occupation	Employ	ver's Name					
Employer's Address	City	State	Zip				
Spouse Name		Employer					
Other Physician's Name							
Whom May We Thank for Referrin	g You to Our Practice?						
NOTIFY IN CASE OF EMERG	FNCY						
Name	Relatio	nship					
Address	City	State	Zip				
Home Telephone	Work	Telephone	Cell	Phone Number			
Nearest Relative (not living with you)							
Home Telephone Work Telephone							
FINANCIAL INFORMATION: F	PERSON RESPONSIBLE	FOR FEES					
Primary Insurance:		Telephone					
Policy #	(	Group#			ate:		
Are you the subscriber? Yes	No						
Subscriber's Name	Subscriber's Date of Birth	ubscriber's Date of Birth Subscriber's					
Secondary Insurance:							
Policy#		Group#		Effective D	ate:		
Subscriber's Name	Subscriber's Date of Birth	Subscriber's	SSN#				



## **Consent For Treatment**

I authorize and direct any of the following physicians: M. Reza Mizani, M.D., Varshasb Broumand, M.D., Luis E. Velez M.D., Qasim Ali Butt M.D., Reza Ali, M.D., Carolina Arias, M.D., Esteban Cedillo-Couvert, M.D., Pavan Devulapally, M.D., Abhijeet Goyal, M.D., Kendral Knight, M.D., Indraneel Mogarala, M.D., Steven Rosenblatt, M.D., Shirin Sharma, M.D., Saqib Syed, M.D., Lauren Tarbo, M.D., Naushad Zafar, M.D., Alison Wurster, FNP and such associates, technical assistants and other health care providers as they deem necessary to perform any necessary diagnostic tests and evaluations on me as deemed medically indicated and provide me with treatment and prescriptions, including administering medication to me. I understand that any such test or treatment provided to me w ill be explained to me prior to its performance and that I may ask questions about such test or treatment.

Patient Signature (or responsible party)

Patient Name (or responsible party) (please print)

Date

### Lifetime Insurance Authorization and Assignment of Benefits

Provider name: M Reza Mizani, MD PA dba South Texas Renal Care Group.

I authorize the release of any medical information necessary to process claims.

I also authorize payments under my insurance programs to be made directly to the above provider for any services furnished to me.

This authorization also permits the release of information by HCFA (its intermediaries or carriers) on any UNASSIGNED Medicare claims to the above.

I further permit copies of the authorization to be used in place of the original.

Patient Signature (or responsible party)

Patient Name (or responsible party) (please print)



### Acknowledgment of Notice of Privacy Practices (NPP)

A Notice of Privacy Practices (NPP) is provided to all patients. The Notice of Privacy Practices identifies: 1) how medical information about you may be used or disclosed; 2) your rights to access your medical information, amend your medical information, request an accounting of disclosures of your medical information, and request additional restrictions on our uses and disclosures of that information; 3) your rights to complain if you believe your privacy rights have been violated; and 4) our responsibilities for maintaining the privacy of your medical information.

The undersigned certifies that he/she has read the foregoing, received a copy of the Notice of Privacy Practices and is the patient, or the patient's personal representative.

Name of Patient	Signature of Patient
//	
Date Signed	
Name of Patient's Personal Representative	Signature of Patient's Personal Representative
// Date Signed	
FOR INT	ERNAL USE ONLY
Name of Employee	Signature of Employee
If applicable, reason patient's written acknowledgen	nent could not be obtained
Patient was unable to sign.	
<ul> <li>Patient refused to sign</li> <li>Other</li> </ul>	
Other	

\_\_\_\_/\_\_\_\_ (Date: As noted on NPP)



## **Release of Information Form**

In order to respect the privacy of your protected health information, please take a moment to answer the following questions:

• Please list any family members or individuals involved in your care that we may discuss your medical condition with:

ouse: Yes No Name:			
ner:			
Name		Relationship	Phone Number
Name		Relationship	Phone Number
Name		Relationship	PhoneNumber
If for any reason, we are unable t answering machine?	o contact you via phone, n Yes	nay we leave a detail No	ed message on your
	165	NO	
nted name of Patient	165	-	Date of Birth
nted name of Patient nature of Patient		_	Date of Birth Date

\_\_\_Power of Attorney/Medical or Health Care



# **Financial Policy Acknowledgment**

We are committed to providing you the best available medical care. Our personnel will be pleased to discuss our fees and this policy with you at any time. Your clear understanding of our Financial Policy will enhance our professional relationship. Thank you for your review and acceptance of this policy

- All new patients must complete our Patient Information Packet before seeing the doctor.
- Full payment for our services is due at the time of service, unless other mutually agreed upon arrangements are made with our office staff.

#### • Insurance

You are responsible for timely payment of your account. Insurance is a contract between you and your insurance company. We are NOT a party to this contract, nor can we become involved in disputes between you and your insurer regarding deductibles, co-payments, covered charges, secondary insurance, "usual and customary" charges, etc. We cannot be held responsible to know every plan and every payment that will be made. There are some procedures performed in our offices that are not surgical procedures, but we are required by the insurance guidelines to report the procedure under an insurance code, which your insurance company may classify as surgery. If these procedures go towards your deductible, you will be billed for the charges. Our involvement will be limited to supplying factual information to facilitate claim processing.

#### • HMO and PPO

Co- payments and deductibles must made at the time of your visit, when applicable.

#### • Medicare

We are participating Medicare providers, thus we accept assignment of payment for your claims. We are required by Medicare to file your claims for you. Medicare will pay us directly and provide you with an EOB

(Explanation of Benefits) detailing allowances, payments, and/or denials.

### • Third–Party (not HMO/PPO) or supplemental (secondary)

We do not file claims to insurance carriers for which we are not providers or with which Medicare does not coordinate benefits. We will provide you with the information you need to submit your primary or secondary claim.

I have read and acknowledge the Financial Policy as set forth by South Texas Renal Care Group.

Signature:	Date:

Patient Name (or responsible party) (Please Print):



# Authorization for Use and Disclosure of Protected Health Information (PHI)

Patient's Legal Name	Birthdate		Social Security No. (optional)					
Address	I							
City	State			Zip Code				
Information to be released to (requestor)	1	Facility (0	Covered En	tity Provider) au	thorized to	releas	se PHI	
Name		Name						
Address		Addres	6					
City State Zip		City		State	Zip			
This authorization shall expire on the followin this authorization will expire (12) months from				to specify an ex	piration date	e or e	event,	
	Purpose of	f disclosure:						
Medical CareLegal	Insurance	Pe	ersonal	Other:				
Description of Information to be Used or I	Disclosed	Starting	:	Ending:				
	Starting Date Ending [	Date			Startin	a Data	Ending Date	
All PHI in the medical records			sultation Re	eports		JDale		
History & Physical Reports			harge Sum					
Progress Notes			Itemized Billing Statement					
Diagnostic Reports		Pati	ent Informa	tion Form				
Laboratory Reports			er Specified					
The Protected Healt								
included in the above	medical informa				ise.			
Psychiatric/Mental Information			V/Genetic I	nformation				
Alcohol/Drug/Substance Abuse Information		OTHER:						
I understand that:								
1. I may refuse to sign this authorizat	ion and that it is	strictly volur	itary.					
<ol> <li>If I do not sign this form, my health care and the payment for my health care will not be affected unless</li> </ol>								
stated otherwise.								
			-	-	•			
revocation to the provider authorized to release the protected health information. I understand if I do revoke this								
authorization it will not apply to information that has already been released to this authorization.								
4. If the requester or receiver is not a health plan or health care provider, the released information may no longer								
be protected by federal privacy regulations and may be re-disclosed.								
5. I understand that I may see and obtain a copy of the information described on this form, for a reasonable								
copy fee, if I ask for it.	.,							
I have read the above and authorized the disclosure of the Protected Health Information as stated:								
Patient Signature:				Date:				

Patient Representative Signature (if applicable): Relationship to Patient: Date:



## South Texas Renal Care Group Missed, Late and Cancelled Patient Appointment Policy

We strive to provide our patients with exceptional medical care and we make every effort to accommodate our patients' scheduling needs. Patients who: (i) do not show up for scheduled appointments, (ii) arrive late for scheduled appointments, or (iii) cancel scheduled appointments without providing at least **twenty-four** hours' advance notice inconvenience other patients who need timely access to medical care. We would like to remind o ur patients of our policy regarding missed, late and cancelled appointments.

If a patient is unable to keep his or her scheduled appointment, please notify us at least **twenty-four** hours in advance of the appointment by calling (**210**) **212-8622**. Patients who do not reach a member of our staff should leave a detailed voicemail message on our answering machine or with our answering service and a member of our staff will promptly return each patient's call or email to reschedule his or her appointment.

*No-Shows; Missed Appointments.* A "no-show" is defined as a patient who fails to show up for a scheduled appointment without calling to cancel an appointment.

*Late Cancellations.* A patient is deemed to have cancelled late if a patient cancels his or her appointment with less than **twenty-four** hours' advance telephone or email notice.

Late Appointments. A patient is deemed to have arrived late to his or her appointment if such patient has not arrived by the scheduled appointment time, regardless of whether a patient calls in advance to notify us that he or she may be late.

We reserve the right to discontinue providing care to patients who miss **two** or more appointments or who cancel **two** or more appointments late by providing less than **twenty-four** hours advance notice. We also reserve the right to discontinue providing care to patients who are late to **three** or more appointments. This policy is applicable to all of our patients, regardless of race, religion, color, sex, age, disability, national origin, sexual orientation, genetic makeup or any other basis or protected class covered by federal, state or local law. A \$25 charge **per instance** will be assessed for missed or late appointment notifications.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Patient Name (or responsible party) (Please Print):